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From:

Dr.TapanDutta
Principal,
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Report of Student Redressal Committee (Grievance Cell)





The Grievance Cell was established to provide a platform for students, teachers, and staff to report their grievances and concerns. This report summarizes the activities and outcomes of the Grievance Cell for the academic year 2023-24.

Objectives

The objectives of the Grievance Cell are:

1. To provide a fair and transparent mechanism for addressing grievances.
2. To ensure that all grievances are addressed promptly and efficiently.
3. To promote a culture of respect, empathy, and inclusivity within the institution.

Minutes of the Grievance Cell meeting held on 27/01/2024 & 21/06/2024

1. During the academic year 2023-24, the Grievance Cell did not receive any grievances from students, teachers, or staff.
2. The grievances related to examination are forwarded to University to resolve.

Outcome

As no grievances were received, the Grievance Cell did not have any cases to address or resolve.

Observations

The fact that no grievances were received during the year 2023-24 suggests that the institution has a positive and supportive environment, where students, teachers, and staff feel comfortable and valued.

However, the Grievance Cell remains vigilant and committed to providing a safe and confidential platform for reporting grievances, should the need arise.

Recommendations

To ensure that the Grievance Cell remains effective and relevant, the following recommendations are made:

1. Continue to promote awareness about the Grievance Cell and its activities through regular workshops and awareness programs.
2. Review and update the grievance redressal policy to ensure that it remains fair, transparent, and effective.

Conclusion

The Grievance Cell has remained committed to providing a fair and transparent mechanism for addressing grievances, despite not receiving any grievances during the year 2023-24. The cell will continue to remain vigilant and proactive in promoting a culture of respect, empathy, and inclusivity within the institution.

Respectfully submitted,



Mrs. Nanda Devi

Chairperson, Grievance Cell



(Dr. Tapan Dutta)

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